



# Asset Lifecycle Management

Redapt's asset lifecycle management service helps companies realize the full value of their IT assets by extending warranty packages, recovering value on decommissioned hardware, and properly disposing of equipment at the end of its lifecycle.

## WHAT WE DO

**Extend:** We offer an extended warranty and parts replacement for equipment that is no longer serviced by the manufacturer or when manufacturer warranty costs are too high.

**Recover:** We refurbish and re-market decommissioned IT assets to help you recover their maximum value.

**Dispose:** We properly destroy critical data assets using, green disposal methods when possible.

## BENEFITS

Fifteen years' experience drawing the maximum possible value out of every IT asset

A trusted partner to handle a job that few companies have the resources or inclination to tackle

An extended warranty service offered at a fraction of the manufacturer's cost

*"Redapt assisted our team while relocating our datacenter. They were able to recover value on decommissioned assets that paid for the costs of our move."*

- *Herman Crank, IT Project Manager, Amdocs*

### EXTENDED WARRANTY AND SERVICE

Now, more than ever, organizations are looking to reduce their IT expenses. Redapt provides expertise that allows you to save on recurring IT maintenance costs.

### OUR PLANS INCLUDE OPTIONS LIKE

SELF-MAINTENANCE  
END OF LIFE (EOL) SUPPORT  
REDAPT SUPPORT  
MANUFACTURER SUPPORT

### IT SUPPORT SERVICE OFFERINGS

PHONE TECHNICAL SUPPORT  
ON-SITE PARTS  
NEXT DAY PARTS  
ON-SITE INSTALLATION AND REPAIR  
ASSET MANAGEMENT  
MULTI-VENDOR CONTRACT MANAGEMENT  
SLA REPORTING  
ONLINE TICKET AND ESCALATION PROCESS

### FOR EVERY CHALLENGE, THERE'S A SOLUTION

Our specialties have grown with the industry, moving from customizing hardware packages to designing entire data centers to assembling the right technologies for a wide range of IT initiatives.

Drawing on more than 15 years of experience, we solve almost any business problem and meet almost any IT challenge – physically or virtually, on-premises or in the cloud, with Redapt expertise or in partnership with your IT group.

We are confident we can help your organization with a customized solution to help you meet your business objectives while driving down overall IT costs and spend.

## EXTEND THE LIFE AND RECOVER VALUE OF IT ASSETS

Contact your Redapt Technology Solutions Specialist to see how we can help your organization.